

SEB PROFESSIONAL

To Our Valued Customers,

We recognize there has been some confusion about whether we are open, and we want to clarify: Curtis is open and operating but at a limited scale with enhanced safety measures.

Our warehouses are open with strict health and safety guidelines in place. We have reinstated activities at our warehouses to service clients who are operating essential businesses only.

Please note:

- **We are accepting equipment sales orders from our large supply of on-hand inventory.** Our sales team is ready and able to assist you with sales orders right now. Please contact your Sales Manager or csrassistance@wilurcurtis.com to place an order.
- **We are shipping confirmed orders.** We are accepting all orders. We will review all orders and where we have on-hand inventory, we are shipping typically in 1-5 days. All other orders will be confirmed as soon as we are able to produce.
- **You can order Curtis parts.** As part of our contingency plan, we have established a business continuity partnership with Parts Town, and they have a large supply of Curtis spare parts inventory available for purchase.

While the health and safety of our team, our clients and the communities we serve remains top priority, we are also committed to providing you absolute transparency as we navigate this challenging and ever-changing situation together.

Thank you for your continued patience,



Ray Peden

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